



TOTAL E&P UK LIMITED

SCILT Business Breakfast

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TOTAL E&P UK Limited

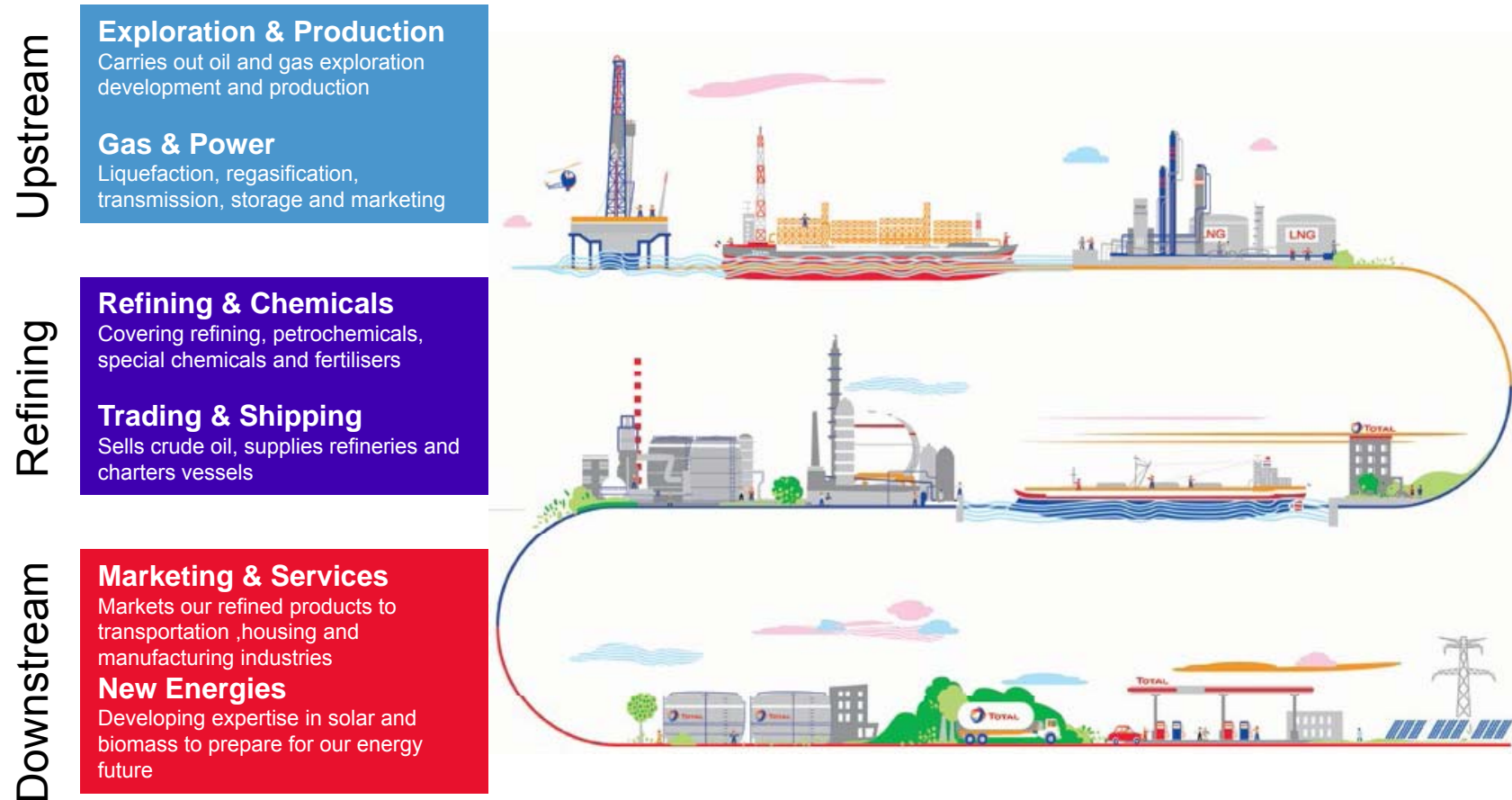


TOTAL Group Profile

- Fifth largest international energy company
- 100,000 employees worldwide
- Present in 130 countries
- Head office in Paris



TOTAL Worldwide – our activities



TOTAL E&P UK Limited – key facts and figures

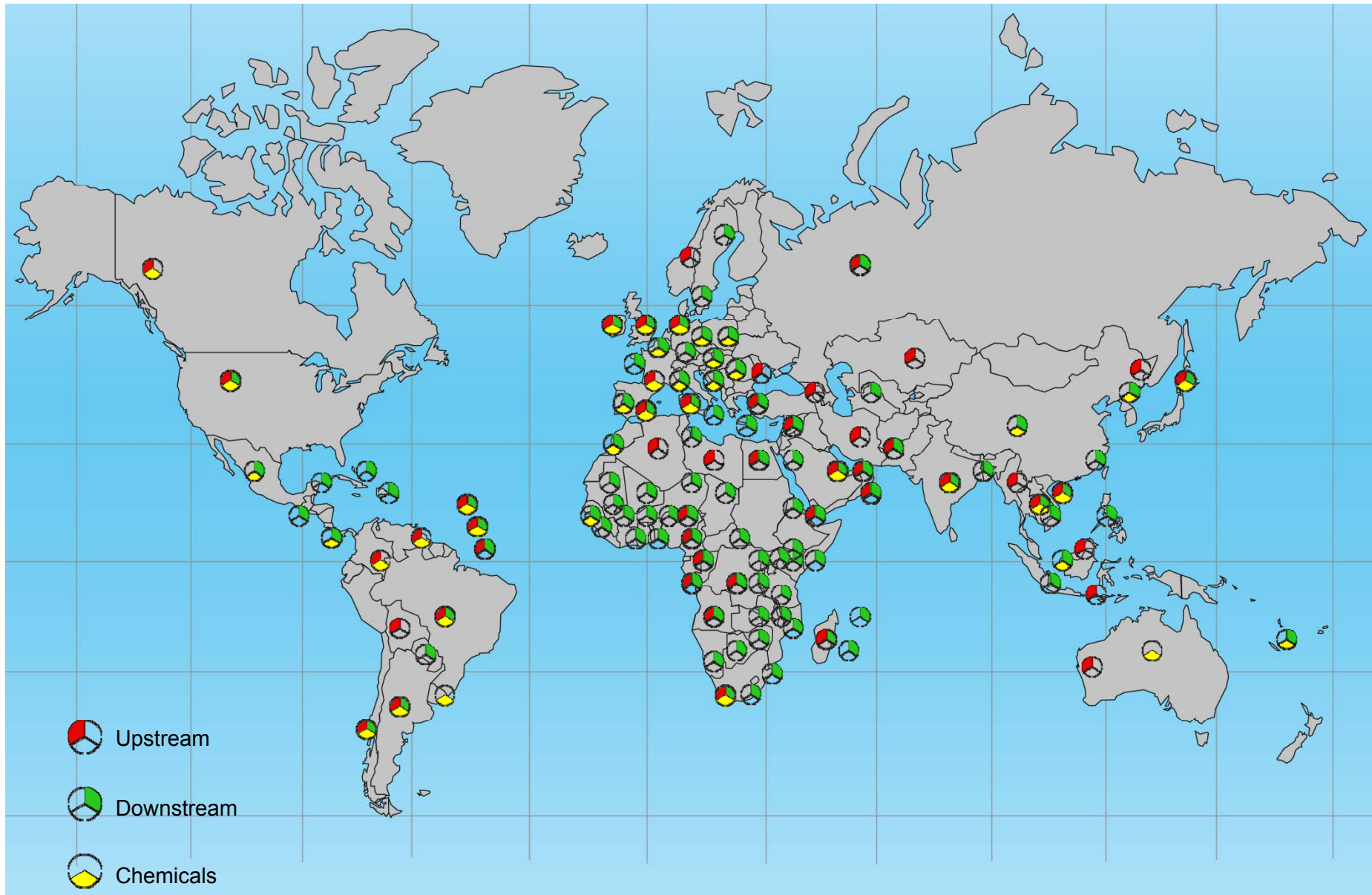


- Present in the North sea since the 1960s
- Third largest operator in the North Sea
- Employs over 1,000 people in Scotland
- Produces approx. 10% of all UK oil and gas

TOTAL E&P UK Limited



TOTAL Worldwide



TOTAL – an international company

46

Different nationalities in TEP UK

157

TEP UK employees working outside the UK for TOTAL group



178

TOTAL employees from Group, working in Scotland for TEP UK

140

Employees who are learning French at work = around 15,000 hours of French lessons!

TOTAL – staff share their experience



Natalie Kirk – HR Adviser, Expatriation



Job summary:

Providing an HR service to +300 international employees working for Total in Aberdeen and in 34 countries worldwide and assisting in all areas of their international assignment (daily HR issues, tax, immigration, housing, schooling)

Where did you learn French?

Studied French and German at secondary school and to degree level – MA Hons in French and German at University of Aberdeen

How useful is it to your career to be able to speak French?

The ability to speak French was key to securing a one-year graduate placement in TOTAL's headquarters in Paris and securing a permanent position at TEP UK in Aberdeen. I was also fortunate to have the opportunity to work in Geneva, Switzerland, for two years from 2006 to 2008. Speaking French is essential to my role as I have daily dealings with French speaking colleagues and their families, some of whom speak little English

What are the other benefits, other than work?

It makes the experience of living in a country much richer when you can speak the language. It's lovely to have French-speaking friends (and colleagues) to visit!

Which countries did you visit where your use of French was useful?

France, Switzerland and the Dominican Republic

Any advice?

Once you learn a language, be sure to use it so you don't lose it!

Jade Leask, Graduate Process Engineer



Job summary:

Involved with all aspects of the business from design, commissioning, operation, implementing modifications and decommissioning. Providing site support to assets and all daily interaction with all disciplines both onshore and offshore

Where did you learn French?

At Wick High School

How useful is it to your career to be able to speak French?

I work with many French colleagues in the various operations departments I have worked in, both onshore and offshore. The ability to speak French, and more importantly the willingness to do so has helped to make a good first impression and build good relationships.

What are the other benefits, other than work?

This is a precious skill to have when travelling. You may encounter people who don't speak English but you may find that you have French in common which allows you to make new friends from varied backgrounds and countries.

Which countries did you visit where your use of French was useful?

France, Netherlands, Australia

Any advice?

Once you have learned one language, why not try another one! I plan to learn Spanish next.

Mark Horn – Subsea Well Operations Manager



Job summary:

Currently responsible for the operations with two semi-submersible drilling rigs. In my 26 year career with Total, I have had various roles in drilling production, safety and projects in Aberdeen, Moscow, Bangkok, Paris and Buenos Aires

Where did you learn French?

First at secondary school where I studied it to O' level (Nat 5 equivalent) then through work with Total when I was seconded to Paris.

How useful is it to your career to be able to speak French?

I have worked with many French people over the years and managers have been especially receptive to the fact that I can communicate with them – which also shows a broader outlook than some other British colleagues who don't have that ability. Communicating easily with colleagues can definitely break down barriers and encourage better interaction both on a work and social level.

What are the other benefits, other than work?

I have French relations on my wife's side and enjoy our visits to France. The ability to “blend in” makes for relaxed holidays when I can cope with any situation and gives me a better understanding of the culture.

Which countries did you visit where your use of other languages was useful?

Over the years, I have learnt some Thai, Russian and Spanish – although the first two are a little rusty. I have visited around 40 countries and as well as enjoying the sites, my main interest is to meet the people and interacting with them. Sometimes, just being able to say “please” or “thank you” is enough of an ice breaker and shows you are keen to engage with them.

Any advice? Take every opportunity to speak as this is the best way to get better!

Linda Gallagher – Executive Assistant



Job summary:

Executive Assistant to the company's Managing Director
Keep the senior management team of TEP UK sane and cheerful doing whatever it takes to make their office life run smoothly and efficiently.

Where did you learn French?

First at secondary school to A' level (Higher equivalent), followed by a multi-lingual course at a College of Technology which also included German and Spanish. I then had the opportunity of working as a bilingual secretary for TOTAL in London when the business was just starting.

How useful is it to your career to be able to speak French?

My husband, who also worked at TOTAL, and I were sent to Paris, Norway and the Middle East, before returning to Aberdeen. The ability to speak French was essential in gaining employment in the various countries. In my current role, I have regular contacts with our head office, and have also had opportunities to spend some time and assist with office work there.

What are the other benefits, other than work?

We have been on many skiing holidays in Europe and Canada, but mostly France where we've always felt at home due to our ability to communicate in French.

Any advice?

The ability to speak French has been life enriching. Sadly, as I didn't have opportunities to use other languages I had learned, I lost that skill. Having language skills is key to understanding other countries' people and their culture. This will also set you apart and who knows, open the door to great careers, maybe even at TOTAL!

Craig Thomson – Graduate Contracts Engineer



Job summary:

Providing procurement, contractual and commercial support across the entire supply chain. Initial focal point with regards to all contractual and commercial matters for a contracts portfolio

Where did you learn French?

From Primary 5 through to Higher Exams

How useful is it to your career to be able to speak French?

Although I am far from fluent in French, many of my colleagues and managers are French and I can therefore assist them if there are any difficulties for them to communicating in English. I can also take part in conversations.

What are the other benefits, other than work?

Over the years, I have become more immersed in French culture and got to understand that speaking French is not just about the language itself but the discovery of differences between the British and French cultures. I believe that helps me relate better with French colleagues but also appreciate what France and its people have to offer when I travel there.

Which countries did you visit where your use of French was useful?

France, Canada, USA, Australia, China, Thailand, Sweden, Denmark, Norway, Austria, Slovakia, Czech Republic, Hungary, Germany, Spain, Portugal, Italy, Croatia, Netherlands. I find it is always useful as you often meet French speakers during your travel.

Any advice?

Once you start, don't give it up, take every opportunity to practice and find ways to use it as much as possible, for example by finding a pen-pal.

Rowena Cruickshank – Executive Secretary



Job summary:

Providing support to the Finance Director and the Business Development Director and occasionally for the Managing Director during my colleague's absence. In my 16 years in the position, I have looked after 8 Finance Directors and 5 Business Development Directors.

Where did you learn French?

Studied French and German at secondary school and to degree level. Also studied Latin which is the basis for romance languages, such as Italian and Spanish

How useful is it to your career to be able to speak French?

The ability to speak and communicate in French has been extremely useful in this position as our Directors work closely with our Paris Head Office and communication is often carried out in French, whether on the telephone setting up appointments or by email detailing arrangements.

What are the other benefits, other than work?

The ability to understand some other languages has been very useful when I have been on holiday abroad as I have felt confident in my ability to ask for and understand information.

Which countries did you visit where your use of French was useful?

France, Germany, Italy and Spain.

Any advice?

Travel broadens the mind and the ability to communicate in a foreign language certainly enhances the experience greatly.

Julie Rimlinger – HR Adviser, Expatriation



Job summary:

Support of inbound and outbound expatriates (around 90 per year) including organisation and follow-up of their transfer, managing their terms and conditions and processing monthly payroll. Also liaising with UK authorities

Where did you learn English?

At secondary school through to university / Business School (from age 11 to 24)

How did speaking English help your career?

I carried out placements in international companies during my studies in Business School. I also had the chance to work in multicultural environments – 2 years in the luxury industry as a Recruitment Officer when I had to interview people from different nationalities in English. English was essential in securing jobs in TOTAL head office (my boss was Scottish!) followed by my current role in Aberdeen. To work for TOTAL as a graduate, it is now mandatory to speak French and English and have working experience(s) overseas.

What are the other benefits, other than work?

Learning English and becoming fluent is a an achievement for me and it is extremely satisfying. I'm feeling really confident now and I can speak freely to locals or travellers. I'd like now like to learn Spanish.

Which countries did you visit where your use of French was useful?

UK, United States, Spain, Greece, Italy, Germany, Netherlands, Hungary

Any advice?

A language can give you a competitive edge when applying for universities or jobs. As a student, there are many opportunities to study or work abroad. Ask your schools about international programmes such as ERASMUS for example.

Learning another language opens the mind to new ideas and new ways of looking at the world

Enthusiasm
Interest in others
Challenge
Music, Films, Arts
Adaptability
Enhanced Travel Experience

Career Opportunities

Life Enrichment
Inter personal skills
Personal Satisfaction
Autonomy
Respect
Confidence
Cultural Understanding



Do you recognise these celebrities who speak French

Any questions? 19

